

COVERAGE

NanoTuff warrants that with the proper application of System X™ Paint Protection by NanoTuff; your vehicle's paint finish will remain protected against:

Oxidation, Loss of gloss, UV Damage, Bug impacts, Color fading, Bird Droppings, Tree Sap, Acid rain, Paint chalking

If any treated paint is shown to be adversely affected from exposure to these conditions or through normal use, as evidenced by a visible loss of paint gloss or intractable stain, and providing that all of the terms of this warranty have been met, then such conditions will be remedied free of charge by NanoTuff, who reserve the right to attempt repairs through professional surface reconditioning / polishing before repainting the damaged area.

APPLICABLE VEHICLES AND PERIOD OF COVERAGE

Coverage terms up to Lifetime, eligibility varies by Model Year when annual service requirements are met. (See: Semi-Annual Inspection). Failure to undertake a semi-annual service will irreversibly terminate the warranty.

System X Diamond
Lifetime Warranty (8 to 10 Years Durability)

System X Pro
6 Years Warranty (5 to 7 Years Durability)

System X Crystal
3 Years Warranty (3 to 4 Years Durability)

System X Glass
2 Years Warranty

System X Interior
2 Years Warranty

GENERAL CONDITIONS

1. Warranty coverage is only valid if the Approved Applicator has issued a Warranty Card.
2. The vehicle must remain registered, for the entire duration of the warranty, for legal non-commercial road use.
3. Only vehicles registered as passenger vehicles will be warranted. Commercial vehicles of any kind will not be covered.
4. Vehicles over 3 months old are required to have a machine polishing carried out prior to application. Newer vehicles may also require a machine polish if advised by NanoTuff.
5. In the event of damage / repair to the surface (i.e. accident repair) the vehicle must be bought to NanoTuff for retreatment to the repaired area, at the owner's expense, within 30 days.
6. Warranty is registered in the name of the vehicle owner and cannot be transferred.
7. Should a product reapplication be required (e.g. vehicle accident) you or your insurer are liable for a reapplication fee, determined by NanoTuff.
8. The vehicle exterior paintwork must be maintained and washed regularly, to NanoTuff's recommendations, to prevent contamination build up (bi-weekly). After washing insure that no water is left to dry on the coated surface, particularly within the first two (2) weeks after installation. In the event that your vehicle is exposed to high mineral-content water ("hard" or "soft" water) like that from some automated car washes, sprinkler systems or tap water in some areas, then all coated areas need to be dried as soon as possible with a microfiber cloth. Any water that is left to dry may form visible ringlets, which should be wiped off with vinegar until the mineral deposit is removed, as soon as possible.

EXCLUSIONS

1. Where the owner has deemed to have been careless, negligent or failed to maintain the exterior painted surface in the correct manner.
2. Pre-existing damage to the painted surface or any other treated part of substandard specification, materials or workmanship by vehicle manufacturer, their dealership, third-party supplier or modifier, or professional detailers other than NanoTuff.
3. Damage to the coated surface by incorrect manual wash techniques, automatic car washes, brushes or contaminated wash tools that may cause abrasion, or damage caused by a third party.
4. Swirl marks, marring, scratches, scuffs, scrapes, chips to the painted surface.
5. Water spots – Water spots are caused by hard water (mineral deposits), which when left to dry on the paint may leave a stain, water spotting is not covered.
6. Failed Clear Coat – Peeling, Hazing and Fading or any claim for matters which are covered by vehicle manufacturers' warranty.
7. Damage caused by collision, accidental damage, vandalism, malicious damage, fire, hail, flood, stones, collision, surface rust, rail dust, physical damage, paint overspray, water etch or vehicle manufacturer' defects, or defects which may be covered under a manufacturers or dealerships protection plan.
8. Areas that have not been retreated after a paint repair.
9. Any loss of time or use of the vehicle while it undergoes inspections or treatments.

SEMI-ANNUAL INSPECTIONS

1. Semi-Annual Inspections must be carried out by NanoTuff, within 30 days before or after the date of the last service to maintain the warranty.
2. Failure to undertake an annual inspection within the required period will void the warranty.
3. A fee determined by NanoTuff will be charged for the Semi-Annual Inspection, which includes – Exterior Wash, Decontamination, Gloss Renewal and Inspection.

LIMIT OF LIABILITY (CLAIMS)

1. Damage that may be covered under this warranty must be made aware to NanoTuff within 30 days, failure to comply will result in the warranty being terminated.
2. Claim determination is at the sole discretion of NanoTuff, either approving the repair / retreatment by NanoTuff or refunding the application cost to the vehicle owner at a maximum of 50% of original invoice value and terminating the warranty, whichever is less.
3. Any dispute arising under these terms and conditions shall be governed by the law of the County. The involved parties agree to submit to the jurisdiction of that State.
4. Email reminders for annual inspections are a courtesy and not receiving one is not an acceptable reason for missing your inspection.